Monitor your HANA Servers according to your actual business needs

Availability Monitoring
Hosts and Services availability is monitored via redundant methods to ensure reliable data presented in SCOM.

Alert Management
HANA Alerts are forwarded to SCOM Alert, preserving HANA information through the use of custom fields. With additional alert filtering and suppression, the Management Pack allows for flexible alert management.

Performance Monitoring
The HANA Management Pack offers hosts, services, volumes, cache, utilization, expensive SQL statements and a growing list of performance metrics, which can be charted in SCOM Performance views and Dashboards, or integrated with SCOM Data Warehouse for reporting.

Replication Monitoring
Replication Monitoring allows for central monitoring of replication status, alerts and performance. A dedicated Replication Dashboard is supplied for improved visibility of sync status, including critical information such as backlog for RPO monitoring.

Synthetic Monitoring
Synthetic Transactions monitoring enables visibility into real-life HANA performance. The Synthetic Transactions are defined via Monitoring Templates and allow for custom SQL and intervals. The response time and status counters can be charted in SCOM Performance views, Dashboards, or integrated with SCOM Data Warehouse for reporting.

The OZSoft HANA Management Pack for Microsoft System Center Operations Manager

NiCE IT Management Solutions and OZSoft join forces to bring you SAP monitoring
IT staff generally face three significant challenges: managing an ever more complex environment, working efficiently with limited resources and diagnosing and addressing problems in real-time. In today’s interconnected IT environments, the underlying infrastructure is very complex and involves a wide range of servers, databases and operating systems. They all represent business critical functions.

HANA Monitoring
As the technology age looms, more and more companies are faced with the problem of big data or datasets that exceed the abilities of traditional tools. HANA provides the solution to manage big data challenges. HANA is the enterprise leading in-memory database platform with integrated data management and development for high performance enterprise applications.
When you have invested significant resources into running HANA, ensuring its availability and health are critical success factors. However, managing the complex operations of the HANA landscape can be time-consuming without central monitoring. The HANA Management Pack bridges this gap for organizations utilizing SCOM as its enterprise monitoring framework.

Heterogenous Support
Connects to HANA Systems remotely running on any approved SAP HANA infrastructure or appliance.

HANA Multi-Database Container (MDC) Support
Multi-tenant database functionality is supported.

Small Footprint
The OZsoft HANA Management Pack is built with advanced Managed Modules minimizing SCOM performance overhead.

About OZsoft
OZSoft Consulting Corporation, the SAP Performance Management Specialist, has been providing SCOM and SAP integrated monitoring since 2009, as well as cloud-based SAP Systems Management as a Service powered by IT-Conductor.

Technologies used
- Microsoft System Center Operations Manager 2012 SP1, R2 and SCOM 2016

Innovative MP architecture
SAP HANA is an in-memory, column-oriented, relational database management system. Its primary function as a database server is to store and retrieve data as requested by the applications. The HANA Management Pack enables HANA Management through the power and flexibility of System Center Operations Manager (SCOM).

The HANA Management Pack increases the productivity of both the Microsoft System Center Operations Manager administrator and operator, providing the ability to quickly detect issues and take corrective action to avoid costly downtime.

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About NiCE
NiCE IT Management Solutions is a company that has over 25 years of experience with Cross Platform Application Monitoring Solutions on UNIX, Linux and Windows. NiCE has amassed this wealth of experience from collaboration and integration with our valued Business Partners including HP, Microsoft, Oracle, IBM and BlackBerry.

NiCE roots come from years of developing and perfecting Smart Plug-ins (SPIs) with our Business Partner, Hewlett Packard. With the introduction of Microsoft System Center Operations Manager, NiCE started developing Application Monitoring solutions for this platform as well.

As a Microsoft Gold Datacenter & Gold Application Development Partner, NiCE provides management packs for database and communication applications.

The NiCE mission has always been to provide the best monitoring solution for IT professionals worldwide. The highly skilled NiCE team services clients from around the globe spanning from SMBs to large corporations. NiCE IT Management Solutions is focused on ensuring that our clients are completely satisfied with our products because of the value they add to their business.

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Microsoft Customer Success Story
NiCE solutions enables the banking industry to stay on top of technology and business trends. 24 hours a day. 365 days a year.


Press Releases
NiCE Extends Microsoft System Center Operations Manager by Monitoring Office 365 Synthetic Transactions for Hybrid Exchange